







# Hertz Global Holdings, Inc.

Q4 2021 Earnings Presentation

### **Forward Looking Statements**

Certain statements made within this presentation contain forward-looking statements. Forward-looking statements are not guarantees of performance and by their nature are subject to inherent uncertainties. Actual results may differ materially. Any forward-looking information relayed in this presentation speaks only as of February 23, 2022, and Hertz Global Holdings, Inc. ("Hertz" or the "Company") undertakes no obligation to update that information to reflect changed circumstances.

Additional information concerning these statements is contained in the Company's press release regarding its fourth quarter and full year 2021 results issued on February 23, 2022, and the note on forward-looking statements contained in the Company's 2021 Annual Report on Form 10-K filed on February 23, 2022 and other filings available from the SEC, the Hertz website, or the Company's Investor Relations Department.







### **Non-GAAP Measures and Key Metrics**

The following non-GAAP measures<sup>1</sup> and key metrics<sup>1</sup> will be used in the presentation:

- Adjusted Corporate EBITDA
- Adjusted Corporate EBITDA Margin
- Adjusted Diluted EPS
- Adjusted Operating Cash Flow
- Adjusted Free Cash Flow
- Total Revenue Per Unit Per Month
- Depreciation Per Unit Per Month
- Average Vehicles









Note:

1. Definitions and reconciliations of non-GAAP measures and definitions of key metrics are provided in the Company's fourth quarter and full year 2021 press release issued on February 23, 2022 and as an exhibit to the Company's Form 8-K filed on February 23, 2022 or in the fourth quarter and full year 2020 press release issued on February 26, 2021 and as an exhibit to the Company's Form 8-K filed on February 26, 2021, as applicable.



**BUSINESS OVERVIEW** 

### **Mark Fields**

Interim Chief Executive Officer Hertz Global Holdings, Inc.



**FINANCIAL RESULTS OVERVIEW** 

### **Kenny Cheung**

Chief Financial Officer Hertz Global Holdings, Inc.









# **Recent Key Milestones**

Hertz Momentum Continues									
Oct	Nov	Nov	Dec	Feb	Feb				
Strategic relationships	Listing of common stock and warrants	Common stock repurchases	Preferred stock repurchased	CEO	UFODRIVE				
Hertz announces key strategic relationships with Tesla, Uber and Carvana	"HTZ" and "HTZWW" trade on NASDAQ	Board approves \$2.0B of stock repurchases, \$1.2B available for repurchases as of February 17	Bond proceeds and cash used to redeem preferred stock for \$1.9B	Stephen Scherr announced as permanent CEO	Hertz invests in first all-digital, all- electric car rental service				

Underpinned by Record Financial Performance

Positioned for the Future







# **Priorities to Lead the Future of Mobility and Travel**



Excellence in Executing the Fundamentals



"Customer First" Mentality



Innovate Relentlessly



Lead the Adoption of Electric Vehicles



Invest in Our Future

Optimizing all Aspects of Operations Promotes Profitable Growth







### Positioning Hertz at the Center of the Modern Mobility Ecosystem



Acquisition

Fleet Financing

Asset Utilization

Parking / Storage

Charging Infrastructure

Cleaning & Maintenance

Fleet Disposals

#### **Electric Vehicles**

- Customers can rent Teslas in multiple markets
- Charging infrastructure build ahead of plan: over 700 Level 2 chargers across 65 markets globally
- Ongoing active discussions with other OEM partners on EV models

#### **Ride Sharing**

- Program to rent Teslas launched in over 30 markets
- Robust driver interest
- Participating drivers generating higher earnings

### **Digital DTC Sales**

- Partnership exceeding our initial expectations
- Increased return direct-toconsumer sales channel

Strategic Relationships with Tesla, Uber and Carvana are Positioning Hertz at the Center of the Modern Mobility Ecosystem







### **Executing on the Fundamentals**

### Customer experience



- Touchless rental
- App enhancements
- Direct traffic conversion
- Drives deeper loyalty and retention

### **People**



- Real-time compensation based on competitive analytics
- Increased speed to hire with process improvements
- Targeted social media to reach key populations
- Recruiting adapted to local markets

### **Technology**



- Telematics: majority US fleet rolled out this year
- Uber driver app API integration with Hertz platforms
- Call center upgrades
- EV digital booking process

#### **Environment**



- Establishing short- and long-term emissions targets
- Improving wastewater management and reducing water consumption
- Increasing quantity of tires recycled
- Incorporating ESG into business planning process

**Driving Continuous Improvement** 













Financial Results Overview

# **Financial Highlights**

Global Business Results							
Measure	Q4 2021	Q4 2019	FY 2021	FY 2019			
Adjusted Corporate EBITDA1	\$628M	\$54M	\$2,130M	\$649M			
Adjusted Corporate EBITDA margin	32%	2%	29%	7%			
Adjusted Diluted EPS	\$0.91	(\$0.24)	\$4.39	\$1.44			
Total Revenue Per Unit Per Month (RPU)	\$1,389	\$1,063	\$1,389	\$1,081			
Average Vehicles	471k	687k	433k	716k			
Depreciation Per Unit Per Month	\$57	\$272	\$97	\$248			
Adjusted Operating Cash Flow	\$573M	(\$68M)	\$1.5B	\$109M			
Adjusted Free Cash Flow	\$509M	\$443M	(\$598M)	(\$202M)			
Liquidity At Period End	\$3.2B	\$1.4B	\$3.2B	\$1.4B			

Improvements Drive Strong Operating Leverage and Liquidity

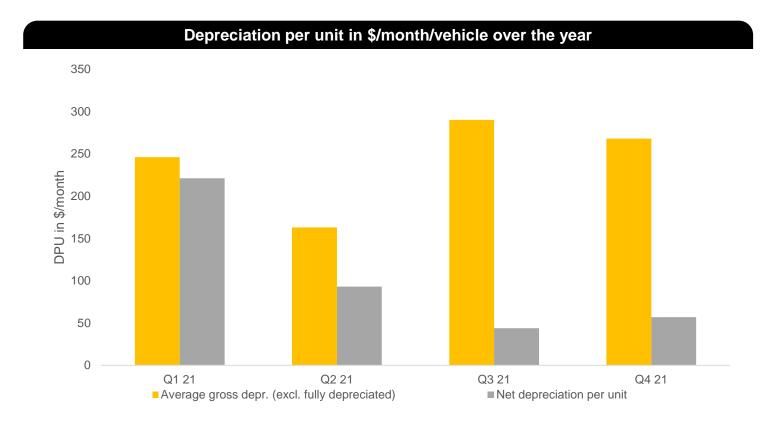






Note:
1. Adjusted Corporate EBITDA for Q4 2019, FY 2019 and FY 2021 includes \$30 million, \$100 million and \$13 million, respectively, that was attributable to the Donlen business which we sold in March 2021.

# **Depreciation Dynamics**



Q2 is an outlier, attributable to a large increase in fully depreciated vehicles distorting the quarterly average

Net DPU Decreased by Fully Depreciated Vehicles and Gains on Disposition



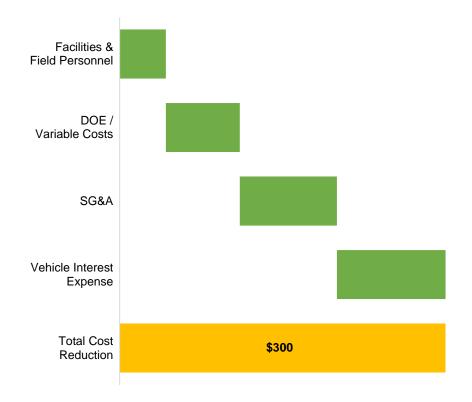




### **Transformed Cost Structure with Additional Opportunity**

#### **Structural Cost Reduction Through Restructuring**

\$'M



#### **Achievements**

- Achieved \$500M of cost reduction during restructuring of which \$200M may return with volume recovery
  - Closed low margin sites
  - Improved partnership agreement economics
  - ~50% reduction in corporate function headcount
  - Simplified organization combined on- and offairport functions to compete by region
  - Improved ABS¹ funding structure and terms
- Approx. net \$300M of the cost reduction is structural

#### **Additional Opportunities**

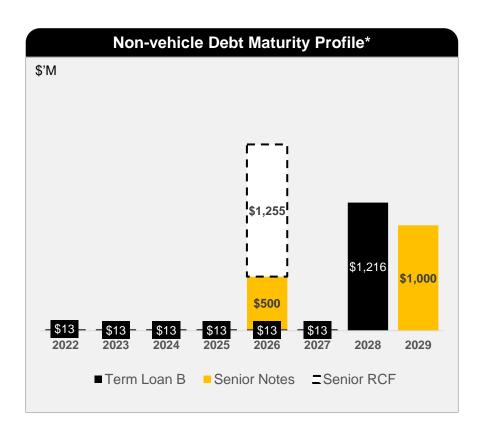
- Incremental opportunities identified and in progress
  - Optimizing business processes
  - Driving efficiencies
  - Vendor and partner optimization







# **Debt and Liquidity**



#### Overview:

- Liquidity of \$3.2B at YE 2021
  - \$2.3B unrestricted cash
  - \$925M available under First Lien RCF
  - Adjusted Operating Cash Flow \$573M
- \$1.5B Senior Notes issued during Q4 2021
  - Proceeds used to redeem preferred shares
  - ~\$60M cash interest savings annually
- Capital structure activities
  - \$1.1B stock repurchases up to Feb 17, 2022
  - \$1.9B preferred stock repurchase
- Net Corporate Leverage at YE 2021 of 0.3x

\*Excludes \$16M of other non-vehicle debt and the \$245 million Term C loan since the cash is restricted to collateralize letters of credit

Healthy Balance Sheet; Well Positioned to Fund Strategic Initiatives













